

State Higher Education Authorities and Student Complaint Procedure

[Alabama Department of Postsecondary Education](#)

P.O. Box 302130
Montgomery, AL 36130-2130
Phone: 334.293.4653 / 334.293.4654
Tivoli.nash@accs.edu / allaina.robinson@accs.edu

[Complaint Procedure](#)

[Alaska Commission on Postsecondary Education](#)

P.O. Box 110505
Juneau, AK 99811-0505
Phone: 907.465.6741
EED.ACPE-IA@alaska.gov

[Complaint Procedure](#)

[Arizona State Board for Private Postsecondary Education](#)

1400 W. Washington Street Room 260
Phoenix, AZ 85007
Phone: 602.542.5709

[Complaint Procedure](#)

[Arkansas Department of Higher Education](#)

423 Main Street, Suite 400
Little Rock, AR 72201
Phone: 501.371.2000
ADHE_Info@adhe.edu

[Complaint Procedure](#)

[California Department of Consumer Affairs, Bureau for Private Postsecondary Education](#)

2535 Capitol Oaks Drive, Suite 400
Sacramento, CA 95833
Phone: 888.370.7589, press 3 when prompted
bppe.enforcement@dca.ca.gov

[Complaint Procedure](#)

State Higher Education Authorities and Student Complaint Procedure

[Connecticut Office of Higher Education](#)

61 Woodland Street
Hartford, CT 06105-2326
Phone: 860.947.1800
edinfo@ctohe.org

[Complaint Procedure](#)

[Delaware Department of Education](#)

401 Federal Street
Dover, Delaware 19901
Phone: 302.857.3388
IHE@doe.k12.de.us

[Complaint Procedure](#)

Office of the State Superintendent of Education

[Educational Licensure Commission](#)

810 First Street, NE
9th Floor Washington, DC 20002
Phone: 202.727.6436
osse@dc.gov

[Complaint Procedure](#)

[Florida Department of Education, Commission for Independent Education](#)

Turlington Building, Suite 1514
325 West Gaines Street
Tallahassee, Florida 32399
Phone: 850.245.0407
ChancellorFCS@fldoe.org

[Complaint Procedure](#)

[State of Georgia Nonpublic Postsecondary Education Commission \(GNPEC\)](#)

2082 E Exchange Pl. #220
Tucker, GA 30084-5334
Phone: 770.414.3300

- Students should exhaust all options of NSU's grievance procedure before filing a complaint with the GNPEC.

[Complaint procedure form: https://gnpec.georgia.gov/webform/gnpec-student-complaint-form.](https://gnpec.georgia.gov/webform/gnpec-student-complaint-form)

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[Hawaii Post-secondary Education Authorization Program](#)

Leiopapa A Kamehameha Building aka State Office Tower
235 South Beretania Street
Honolulu, Hawaii 96813
Phone: 808.586.7327
hpeap@dcca.hawaii.gov

[Complaint Procedure](#)

[Idaho State Board of Education](#)

P.O. Box 83720
Boise, ID 83720-0037
Phone: 208.334.2270
valerie.fenske@osbe.idaho.gov

[Complaint Procedure](#)

[Illinois Board of Higher Education](#)

1 N. Old State Capitol Plaza, Suite 333
Springfield, Illinois 62701-1377
Phone: 217.557.7359
tapia@ibhe.org

[Complaint Procedure](#)

[Indiana Commission for Higher Education](#)

Attn: Complaints
101 West Ohio Street, Suite 550
Indianapolis, IN 46204-1984
Phone: 317.464.4400 / 317.464.4400 Ext.141
sappeal@che.in.gov / tadams@bpe.che.in.gov

[Complaint Procedure](#)

[Iowa College Student Aid Commission](#)

430 East Grand Avenue, FL 3
Des Moines, IA 50309
Phone: 515.725.3400
carolyn.small@iowa.gov

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[Kansas Board of Regents](#)

1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Phone: 785.296.3421

[Complaint Procedure](#)

Institutional Complaints

[Kentucky Council on Postsecondary Education](#)

1024 Capital Center Drive, Suite 320
Frankfort, KY 40601
Phone: 502.573.1555

[Complaint Procedure](#)

[Louisiana Attorney General's Office of Consumer Protection](#)

P.O. Box 94005
Baton Rouge, LA 70804-9005
Phone: 1.800.351.4889 / 225-326-6400

[Complaint Procedure](#)

[Louisiana Board of Regents](#)

P.O. Box 3677
Baton Rouge, LA 70821-3677
Phone: 225.342.4253

[Complaint Procedure](#)

[Maine Department of Education](#)

23 State House Station
Augusta, Maine 04333-0023
Phone: 207.624.6600

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State Higher Education Authorities and Student Complaint Procedure

Associate Director for Private Career Schools
Planning and Academic Affairs

[Maryland Higher Education Commission](#)

6 N. Liberty Street, 10th Floor

Baltimore, MD 21201

Phone: 410.767.3301

collegiatecomplaint.mhec@maryland.gov

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[Massachusetts Department of Higher Education](#)

One Ashburton Place, Room 1401

Boston, MA 02108

Phone: 617.994.6950

awilliams@bhe.mass.edu

[Complaint Procedure](#)

[Michigan Department of Licensing and Regulatory Affairs](#)

Licensing and Regulatory Affairs

P.O. Box 30004

Lansing, MI 48909

Phone: 517.241.9223

[Complaint Procedure](#)

[Minnesota Office of Higher Education](#)

1450 Energy Park Drive, Suite 350

St. Paul, MN 55108-5227

Phone: 651.259.3975 / 1.800.657.3866

info.ohe@state.mn.us

[Complaint Procedure](#)

[Mississippi Commission on College Accreditation](#)

3825 Ridgewood Road

Jackson, MS 39211-6453

Phone: 601.432.6372

mdykes@ihl.state.ms.us

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[Missouri Department of Higher Education](#)

205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Phone: 573.526.1577 / 573.751.2361
info@dhe.mo.gov

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[Montana University System](#)

2500 Broadway Street
P.O. Box 203201
Helena, MT 59620-3201
Phone: (406) 444-6570
stateauthorization@montana.edu

[Complaint Procedure](#)

[Nebraska's Coordinating Commission for Postsecondary Education](#)

P.O. Box 95005
Lincoln, NE 68509-5005
Phone: 402.471.2847
kathleen.fimple@nebraska.gov

[Complaint Procedure](#)

[Nevada Commission on Postsecondary Education](#)

8778 South Maryland Parkway, Suite 115
Las Vegas, Nevada 89123
Phone: 702.486.7330
mjwu@cpe.state.nv.us

[Complaint Procedure](#)

[New Hampshire Department of Education Division of Higher Education - Higher Education Commission](#)

101 Pleasant Street
Concord, NH 03301-3494
Phone: 603.271.0256
Edward.MacKay@doe.nh.gov

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State Higher Education Authorities and Student Complaint Procedure

[New Jersey Office of Secretary of Higher Education](#)

20 West State Street
4th floor, PO Box 542
Trenton, NJ 08625-0542
Phone: 609.984.3738
eric.taylor@oshe.nj.gov

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[New Mexico Higher Education Department](#)

2044 Galisteo St., Suite 4
Santa Fe NM 87505
Phone: 505.476.8418
Diane.vigil@state.nm.us

[Complaint Procedure](#)

[New York State Education Department Office of College and University Evaluation](#)

89 Washington Avenue
Room 969 EBA
Albany, NY 12234
Phone: 518.474.1551
ocueinfo@nysed.gov

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[University of North Carolina Board of Governors](#)

North Carolina Post-Secondary Education Complaints
c/o Terrence R. Scarborough
University of North Carolina General Administration
910 Raleigh Road, Chapel Hill, NC 27515-2688
Phone: 919.962.4558
studentcomplaint@northcarolina.edu

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[North Dakota University System](#)

Tanya Spilovoy, D. Ed.
Director of Distance Education and State Authorization
600 East Capitol Ave
Bismarck, ND 58501-1217
Phone: 701.328.2960
tanya.spilovoy@ndus.edu

[Complaint Procedure](#)

[Ohio Board of Regents](#)

25 South Front Street
Columbus, Ohio 43215
Phone: 614.728.3095
mexline@regents.state.oh.us

[Complaint Procedure](#)

[Oklahoma State Regents for Higher Education](#)

655 Research Parkway
Suite 200
Oklahoma City, OK 73104
Phone: 405.225.9100

[Complaint Procedure](#)

[Oregon Office of Degree Authorization](#)

1500 Valley River Drive, Suite 100
Eugene, OR 97401
Phone: (541) 687-7400
juan.baez-arevalo@state.or.us

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[Pennsylvania Department of Education](#)

333 Market Street, 12th Fl
Harrisburg, PA 17126
Phone: 717.783.8228
ra-collunivseminfo@pa.gov

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State Higher Education Authorities and Student Complaint Procedure

[Rhode Island Board of Governors for Higher Education](#)

Shepard Building
80 Washington Street
Providence, RI 02903
Phone: 401.456.6000
ribghe@ribghe.org

[Complaint Procedure](#)

[South Carolina Commission on Higher Education](#)

1122 Lady Street, Suite 300
Columbia, SC 29201
Phone: 803.737.2260
cbarton@che.sc.gov

[Complaint Procedure](#)

[South Dakota Office of Attorney General](#)

Division of Consumer Protection
1302 E. Hwy 14 Suite 3
Pierre, SD 57501-8053
Phone: 605.773.4400

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Postsecondary Education
[South Dakota Office of Secretary of State](#) - State Capitol
500 East Capitol Avenue
Pierre SD 57501-5070
Phone: 605.733.3537
sos.edu@state.sd.us

[Tennessee Higher Education Commission](#)

Division of Postsecondary School Authorization
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
Phone: 615.741.3605
shauna.jennings@tn.gov

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State Higher Education Authorities and Student Complaint Procedure

[Texas Higher Education Coordinating Board](#)

1200 E. Anderson Lane
Austin, TX 78752
Phone: 512.427.6101
william.franz@theccb.state.tx.us

[Complaint Procedure](#)

[Utah Department of Commerce, Division of Consumer Protection](#)

160 East 300 South
Salt Lake City, UT 84111
Phone: 801.530.6601
consumerprotection@utah.gov

[Complaint Procedure](#)

[Vermont State Board of Education](#)

219 North Main Street, Suite 402
Barre, VT 05641
Phone: 802.479.1030
cathy.hilgendorf@state.vt.us

[Complaint Procedure](#)

[Virginia State Council of Higher Education](#)

101 N. 14th
St. James Monroe Building
Richmond, VA 23219
Phone: 804.371.2285
communications@schev.edu

[Complaint Procedure](#)

[Washington Student Achievement Council](#)

917 Lakeridge Way SW
Olympia, WA 98504-3430
Phone: 360.753.7800
complaints@wsac.wa.gov

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State Higher Education Authorities and Student Complaint Procedure

[West Virginia Higher Education Policy Commission](#)

1018 Kanawha Blvd. E., Suite 700
Charleston, WV 25301-2800
Phone: 304.558.2101

[Complaint Procedure](#)

[State of Wisconsin Educational Approval Board](#)

431 Charmany Drive, Suite 102
Madison, WI 53719
Phone: 608.266.1996
eabmail@eab.wisconsin.gov

[Complaint Procedure](#)

[Wyoming Department of Education](#)

2300 Capitol Avenue
Hathaway Building, 2nd Floor
Cheyenne, WY 82002-0050
Phone: 307.777.7675
elaine.marces@wyo.gov

[Complaint Procedure](#)

Common Wealth and Territories

[American Samoa Department of Education \(Utulei\)](#)

Pago Pago, AS 96799
Phone: 684.633.5237

[American Samoa Board of Higher Education](#)

American Samoa Community College
P.O. Box 2609
Pago Pago, AS 96799
Phone: 684.699.9155

Common Wealth and Territories

[FSM Department of Education](#)

PO BOX PS87, Palikir
Pohnpei, FM 96341
Phone: 691.320.2609

College of Micronesia-FSM
P.O. Box 159
Kolonia Pohnpei, FM 96941
Phone: 691.320.2480

[Department of Education, Government of Guam](#)

Federal Programs Division
500 Mariner Avenue
Barrigada, Guam 96931
Phone: 671.475.0470 / 671.300.1267
federal-programs@gdoe.net

[University of Guam](#)

UOG Station
Mangilao, Guam 96923
Phone: .671.735.2201/08/14

[Northern Marianas Department of Education](#)

CNMI Public School System
Bwughos Street, Susupe
PO BOX 501370
Saipan, MP 96950
Phone: 670.237.3027

[Puerto Rico Department of Education](#)

P.O. Box 190759
Calle Federico Costa #150
Hato Rey, PR 00919-0759
Phone: (787) 773-5800

[Puerto Rico Council on Higher Education](#)

P.O. Box 19900
Ave. Ponce de Leon 268
Edificio Hato Rey Center Piso 15
Hato Rey, PR 00918
Phone: 787.641.7100

Common Wealth and Territories

[Republic of Palau National Government](#)

Ministry of Education
PO BOX 6051
Koror, Palau 96940
Phone 680.767.2403

[Palau Community College](#)

P.O. Box 9
Koror, Republic of Palau 96940
Phone: 680.488.2470 / 680.488.2471

Republic of the Marshall Islands
Ministry of Education
P.O. Box 3
Majuro, MH 96960
Phone: 692.625.5261

[Scholarship Grant and Loan Board](#) (Republic of the Marshall Islands)

P.O. Box 1436
Majuro, MH 96960
Phone: 692.625.5770

[Virgin Islands Department of Education](#)

(St. Croix)
21-33 Hospital Street
Christiansted, St. Croix, 00820
Phone: 340.773.1095
ideas@doe.vi

(St. Thomas)
1834 Kongens Gade
St. Thomas, VI 00802
Phone: 340.774.0100
ideas@doe.vi